Activity Service Level Targets and Service Levels Delivered North Central Region - CY 2003

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	
Group - 1 Roadway Maintenance and Operation	ns														
1A1 Pavement Patching and Repair			\checkmark			•									
1A2 Crack Sealing									•	√					
1A3 Shoulder Maintenance					√		•								
1A4 Sweeping and Cleaning	√				•										
1B1 Safety Patrol								•	√						
Group - 2 Drainage Maintenance and Slope Re	epair											1			
2A1 Maintain Ditches			\checkmark					•							
2A2 Maintain Culverts						√				•					
2A3 Maintain Catch Basins and Inlets			√				•								
2A4 Maintain Detention/Retention Basins								√⊙							
2A5 Slope Repair				✓			•	Ū							
Group - 3 Roadside and Vegetation Managem	ent		1	1											
3A1 Litter Pickup								\checkmark			•				
3A2 Noxious Weed Control		√			•										
3A3 Nuisance Vegetation Control		√				•									
3A4 Control of Vegetation Obstructions		√				Ū		•							
3A5 Landscape Maintenance									•						
Group - 4 Bridge and Urban Tunnel Maintenar	nce an	d Opera	ations	1		•	1					1		-	
4A1 Bridge Deck Repair					√				•						
4A2 Structural Bridge Repair						✓		•	Ŭ						
4A3 Bridge Cleaning			√					•							
4B1 Movable and Floating Bridge Operations					•										
4B2 Keller Ferry Operations					•										
4B3 Urban Tunnel Systems						•									
Group - 5 Snow and Ice Control Operations			1												
5B1 Snow and Ice Control Operations		√					•								
Group - 6 Traffic Control Maintenance and Op	eratio	ns	'												
6A1 Pavement Striping Maintenance			\checkmark			•									
6A2 Raised/Depressed Pavement Marker Mainten		✓						•							
6A3 Pavement Marking Maintenance					✓					•					
6A4 Regulatory Sign Maintenance								√⊙							
6A5 Guide Sign Maintenance					✓	•									
6A6 Guidepost Maintenance							✓			•					
6A7 Guardrail Maintenance		✓		•											
6B1 Traffic Signal Systems							✓	•							
6B2 Highway Lighting Systems			✓		•										
6B3 Intelligent Traffic Systems								•		✓					
6B4 Permits					√⊙										
Group - 7 Rest Area Operations															
7B1 Rest Area Operations					√⊙										

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered North Central Region Area 1 - CY 2003

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Operation	ns														
1A1 Pavement Patching and Repair		\checkmark				•									
1A2 Crack Sealing								✓	•						
1A3 Shoulder Maintenance		✓					•								
1A4 Sweeping and Cleaning	✓				•										
Group - 2 Drainage Maintenance and Slope Ro	epair														
2A1 Maintain Ditches	\checkmark							•							
2A2 Maintain Culverts							✓			•					
2A3 Maintain Catch Basins and Inlets		✓					•								
2A5 Slope Repair				✓			•								
Group - 3 Roadside and Vegetation Managem	ent														
3A1 Litter Pickup							\checkmark				•				
3A2 Noxious Weed Control	✓				•										
3A3 Nuisance Vegetation Control	✓					•									
3A4 Control of Vegetation Obstructions				✓				•							
Group - 4 Bridge and Urban Tunnel Maintenar	nce an	d Opera	ations												
4A1 Bridge Deck Repair									•			\checkmark			
4A3 Bridge Cleaning			✓					•							
Group - 5 Snow and Ice Control Operations		•	•			•	•	•	•		•			•	•
5B1 Snow and Ice Control Operations		✓					•								
Group - 6 Traffic Control Maintenance and Op	eratio	ns								_					_
6A2 Raised/Depressed Pavement Marker Mainten			\checkmark					•							
6A3 Pavement Marking Maintenance							✓			•					
6A6 Guidepost Maintenance						\checkmark				•					
6A7 Guardrail Maintenance				√ ⊙											

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered North Central Region Area 2 - CY 2003

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Operat	ions														
1A1 Pavement Patching and Repair			\checkmark			•									
1A2 Crack Sealing									•			✓			
1A3 Shoulder Maintenance					✓		•								
1A4 Sweeping and Cleaning	\checkmark				•										
Group - 2 Drainage Maintenance and Slope I	Repair														
2A1 Maintain Ditches					✓			•							
2A2 Maintain Culverts					✓					•					
2A3 Maintain Catch Basins and Inlets				✓			•								
2A5 Slope Repair		\checkmark					•								
Group - 3 Roadside and Vegetation Manager	nent														
3A1 Litter Pickup							✓				•				
3A2 Noxious Weed Control	✓				•										
3A3 Nuisance Vegetation Control		\checkmark				•									
3A4 Control of Vegetation Obstructions	\checkmark							•							
Group - 4 Bridge and Urban Tunnel Maintena	ance an	d Opera	ations												
4A1 Bridge Deck Repair	\checkmark								•						
4A3 Bridge Cleaning			✓					•							
Group - 5 Snow and Ice Control Operations							•		•	•	•				•
5B1 Snow and Ice Control Operations		\checkmark					•								
Group - 6 Traffic Control Maintenance and O	peratio	ns													
6A2 Raised/Depressed Pavement Marker Mainte	en 🗸							•							
6A3 Pavement Marking Maintenance		✓								•					
6A6 Guidepost Maintenance										√⊙					
6A7 Guardrail Maintenance	\checkmark			•											

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

Activity Service Level Targets and Service Levels Delivered North Central Region Area 3 - CY 2003

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Operatio	ns														
1A1 Pavement Patching and Repair				\checkmark		•									
1A2 Crack Sealing									•	✓					
1A3 Shoulder Maintenance							•	✓							
1A4 Sweeping and Cleaning	✓				•										
Group - 2 Drainage Maintenance and Slope Re	pair														
2A1 Maintain Ditches				\checkmark				•							
2A2 Maintain Culverts								✓		•					
2A3 Maintain Catch Basins and Inlets				✓			•								
2A5 Slope Repair					✓		•								
Group - 3 Roadside and Vegetation Manageme	ent														
3A1 Litter Pickup									√		•				
3A2 Noxious Weed Control				✓	•										
3A3 Nuisance Vegetation Control				✓		•									
3A4 Control of Vegetation Obstructions			\checkmark					•							
Group - 4 Bridge and Urban Tunnel Maintenan	ce an	d Opera	ations						•						
4A1 Bridge Deck Repair	✓								•						
4A3 Bridge Cleaning			✓					•							
Group - 5 Snow and Ice Control Operations				•			•		•				•		
5B1 Snow and Ice Control Operations				\checkmark			•								
Group - 6 Traffic Control Maintenance and Ope	eratio	ns													
6A2 Raised/Depressed Pavement Marker Mainten	✓							•							
6A3 Pavement Marking Maintenance								√		•					
6A6 Guidepost Maintenance					✓					•					
6A7 Guardrail Maintenance		√		•											

Key

Current Law Budget Service Level Commitment

[✓] Service Level Currently Delivered By WSDOT

*** Service Level Report By Region ***

Region: North Central

			Spring 20	03	Fall 200	3	CY Avg.
Activity	Area	Sect	SF/LM	SL	SF/LM	SL	Service Level
1A1 - Pave	ment Pa	tching a	nd Repair		<u> </u>		SL Target: 2.99
	1	1	780	1.8	767	1.8	1.8
	•	2	582	1.6	1	1.0	1.3
	Area 1 a	verage:		1.7		1.4	1.5
	2	1	392	1.4	2120	3.0	2.2
	<u> </u>	2	235	1.2	750	1.8	1.5
	Area 2 a	verage:		1.3		2.4	1.9
	3	1	14	1.0	846	1.8	1.4
		2	2156	3.1	2063	3.0	3.0
		3	1725	2.7	0	1.0	1.9
	Area 3 a	verage:		2.3		2.0	2.1
th Central	Region a	verage:		1.8		1.9	1.8
			Spring 20	03	Fall 200	3	CY Avg.
Activity	Area	Sect	LF/LM	SL	LF/LM	SL	Service Level
1A2 - Crac	k Sealing	<u> </u>					SL Target: 3.99
	1	1	1669	4.4	1341	4.2	4.3
	-	2	359	2.4	397	2.6	2.5
	Area 1 a	verage:		3.4		3.4	3.4
	2	1	2159	4.8	2524	5.0	4.9
		2	2274	4.8	2062	4.7	4.8
	Area 2 a	verage:		4.8		4.9	4.8
	3	1	611	3.2	601	3.2	3.2
	L	2	2583	5.1	779	3.6	4.3
		3	2476	5.0	1456	4.3	4.6
	Area 3 a	verage:		4.4		3.7	4.1
rth Central	Region a	verage:		4.2		4.0	4.1
			Spring 20	03	Fall 200		CY Avg.
Activity	Area	Sect	% SF	SL	% SF	SL	Service Level
1A3 - Shou	ılder Mai	ntenance	9				SL Target: 3.25
	1	1	2.19%	2.1	2.16%	2.1	2.1
				4 4	0.67%	1.3	1.4
		2	0.85%	1.4	0.0.70		
	Area 1 a		0.85%	1.8	0.01 /0	1.7	1.7
	Area 1 a		3.98%		9.36%		
	T	verage:		1.8		1.7	3.6
	T	verage:	3.98%	1.8 3.0	9.36%	1.7 4.2	3.6 1.8
	2	verage:	3.98%	1.8 3.0 1.7	9.36%	1.7 4.2 1.9	3.6 1.8 2.7
	2 Area 2 a	1 2 average:	3.98% 1.39%	1.8 3.0 1.7 2.3	9.36% 1.83%	1.7 4.2 1.9 3.1	3.6 1.8 2.7 3.0
	2 Area 2 a	1 2 average:	3.98% 1.39% 3.65%	1.8 3.0 1.7 2.3 2.8	9.36% 1.83% 4.74%	1.7 4.2 1.9 3.1 3.2	3.6 1.8 2.7 3.0 2.9
	2 Area 2 a	1 2 everage:	3.98% 1.39% 3.65% 5.95%	1.8 3.0 1.7 2.3 2.8 3.5	9.36% 1.83% 4.74% 2.82%	1.7 4.2 1.9 3.1 3.2 2.4	1.7 3.6 1.8 2.7 3.0 2.9 4.6 3.5

*** Service Level Report By Region ***

Region: North Central

			Spring 20	03	Fall 200)3	CY Avg.
Activity	Area	Sect	% SF	SL	% SF	SL	Service Level
1A4 - Swe	eping and	d Cleanin	g	<u> </u>		·	SL Target: 2.75
	1	1	0.01%	1.0	0%	1.0	1.0
		2	0%	1.0	0.26%	1.1	1.0
	Area 1 a	verage:		1.0		1.0	1.0
	2	1	0%	1.0	0.6%	1.1	1.1
		2	0%	1.0	0%	1.0	1.0
	Area 2 a	verage:		1.0		1.1	1.0
	3	1	0.17%	1.0	0.02%	1.0	1.0
		2	0.5%	1.1	0.05%	1.0	1.1
		3	0.74%	1.1	0.01%	1.0	1.1
	Area 3 a	verage:		1.1		1.0	1.0
rth Central	Region a	verage:		1.0		1.0	1.0
			Spring 20	03	Fall 200	03	CY Avg.
Activity	Area	Sect	Hrs/CLM	SL	Hrs/CLM	SL	Service Level
1B1 - Safe	ty Patrol				1		SL Target: 3.75
	Area a	verage:					
rth Central	Region a	verage:			5	4.0	4.0
			Spring 20	03	Fall 200)3	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A1 - Mair	ntain Ditc	hes					SL Target: 3.75
	1	1	0.17%	1.2	0.32%	1.3	1.2
		2	0%	1.0	0%	1.0	1.0
	Area 1 a	verage:		1.1		1.2	1.1
	2	1	4.57%	2.9	0.77%	1.8	2.3
		2	3.65%	2.7	2.74%	2.4	2.5
	Area 2 a	verage:		2.8		2.1	2.4
	3	1	2.74%	2.4	2.31%	2.3	2.4
	_				3.66%	2.7	2.0
		2	0.37%	1.4	3.00 /6	2.7	
		3	0.37% 2.64%	1.4 2.4	0.26%	1.3	1.8
	Area 3 a	3					

*** Service Level Report By Region ***

Region: North Central

			Spring 20	03	Fall 2003	3	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A2 - Main	tain Culv	verts		•			SL Target: 4.25
	1	1	0%	1.0	8.33%	3.7	2.3
		2	15.62%	4.6	4.88%	3.0	3.8
	Area 1 a	verage:		2.8		3.3	3.0
	2	1	18.18%	4.8	0%	1.0	2.9
		2	0%	1.0	6.25%	3.3	2.1
	Area 2 a	verage:		2.9		2.1	2.5
	3	1	21.05%	5.1	10.71%	4.1	4.6
	1	2	5.56%	3.1	0%	1.0	2.1
		3	10.53%	4.1	5.26%	3.1	3.0
	Area 3 a	verage:		4.1		2.7	3.4
Iorth Central	Region a	verage:		3.3		2.7	3.0
			Spring 20	03	Fall 2003	3	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A3 - Main	tain Cato	h Basins	and Inlets				SL Target: 3.25
	1	1	0%	1.0	0%	1.0	1.0
	•	2	10.53%	3.4	0%	1.0	2.:
	Area 1 a	verage:		2.2		1.0	1.0
	2	1	0%	1.0	0%	1.0	1.0
	+	2	0%	1.0	66.67%	5.9	3.9
	Area 2 a	verage:		1.0		3.5	2.2
	3	1	0%	1.0	8.33%	3.2	2.
	L	2	33.33%	5.2	0%	1.0	3.
		3	0%	1.0	0%	1.0	1.0
	Area 3 a	verage:		2.4		1.7	2.
lorth Central	Region a	verage:		1.9		2.1	2.0
			Spring 20	03	Fall 2003	3	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
2A4 - Main	tain Dete	ntion/Ret	ention Basins				SL Target:
	Area a	verage:					
Iorth Central	Region a	verage:	8.5%	3.7			3.7

*** Service Level Report By Region ***

Region: North Central

_			Spring 20	003	Fall 200)3	CY Avg.
Activity	Area	Sect	% CLM	SL	% CLM	SL	Service Level
2A5 - Slope	e Repair		<u> </u>		<u> </u>		SL Target: 3.25
	1	1	4.26%	3.1	0%	1.0	2.0
		2	6.52%	3.8	0%	1.0	2.4
	Area 1 a	verage:		3.5		1.0	2.2
	2	1	0%	1.0	0%	1.0	1.0
		2	2.13%	2.1	0%	1.0	1.5
	Area 2 a	verage:		1.5		1.0	1.3
	3	1	2.13%	2.1	6.38%	3.8	2.9
	1	2	14.89%	5.9	2.08%	2.0	4.0
		3	0%	1.0	0%	1.0	1.0
	Area 3 a	verage:		3.0		2.3	2.6
orth Central	Region a	verage:		2.7		1.4	2.0
			Spring 20	003	Fall 200)3	CY Avg.
Activity	Area	Sect	EA/CLM	SL	EA/CLM	SL	Service Level
3A1 - Litter	Pickup						SL Target: 4.75
	1	1	94	1.7	345	3.4	2.6
	<u> </u>	2	359	3.4	433	3.7	3.6
	Area 1 a	verage:		2.6		3.6	3.1
	2	1	418	3.7	195	2.6	3.1
		2	233	2.9	265	3.1	3.0
	Area 2 a	verage:		3.3		2.8	3.0
	3	1	568	4.1	404	3.6	3.9
		2	531	4.1	336	3.3	3.7
		3	563	4.1	375	3.5	3.8
	Area 3 a	verage:		4.1		3.5	3.8
orth Central I	Region a	verage:		3.3		3.3	3.3
			Spring 20	003	Fall 200)3	CY Avg.
Activity	Area	Sect	% Roadside	SL	% Roadside	SL	Service Level
3A2 - Noxio	ous Wee	d Contro	ol	L			SL Target: 2.75
	1	1	0.07%	1.1	0.02%	1.0	1.0
		2	0.23%	1.2	0.01%	1.0	1.1
	Area 1 a	verage:		1.1		1.0	1.1
	2	1	0.2%	1.2	0%	1.0	1.1
	1	2	0.36%	1.4	0.23%	1.2	1.3
	Area 2 a	verage:		1.3		1.1	1.2
	3	1	0.34%	1.3	0.41%	1.4	1.4
	1	2	0.88%	1.9	3.12%	3.2	2.6
		3	7.04%	4.2	0.03%	1.0	2.6
	Area 3 a	verage:		2.5		1.9	2.2
orth Central I	Region a	verage:		1.6		1.3	1.5
oran ochan	gioii a	aye.		1.0		1.3	1.3

*** Service Level Report By Region ***

Region: North Central

			Spring 20	03	Fall 2003	3	CY Avg.
Activity	Area	Sect	% Roadside	SL	% Roadside	SL	Service Level
3A3 - Nuis	ance Veg	getation	Control	•	•	*	SL Target: 2.99
	1	1	0.05%	1.0	0.07%	1.0	1.0
		2	0.16%	1.1	0.1%	1.0	1.1
	Area 1 a	verage:		1.0		1.0	1.0
	2	1	0.61%	1.2	3.99%	2.6	1.9
		2	0.9%	1.4	0.01%	1.0	1.2
	Area 2 a	verage:		1.3		1.8	1.6
	3	1	6.83%	3.4	0.74%	1.3	2.3
		2	1.14%	1.5	0.53%	1.2	1.3
		3	14.52%	4.5	0.59%	1.2	2.8
	Area 3 a	verage:		3.1		1.2	2.2
rth Central	Region a	verage:		1.8		1.4	1.6
			Spring 20	03	Fall 2003	3	CY Avg.
Activity	Area	Sect	% CLM	SL	% CLM	SL	Service Level
3A4 - Cont	rol of Ve	getation	Obstructions				SL Target: 3.75
	1	1	0	1.0	0%	1.0	1.0
	·	2	109	5.9	0%	1.0	3.5
	Area 1 a	verage:		3.5		1.0	2.2
	2	1	0	1.0	0%	1.0	1.0
	+	2	0	1.0	0%	1.0	1.0
	Area 2 a	verage:		1.0		1.0	1.0
	3	1	18	3.5	0%	1.0	2.3
		2	0	1.0	2.08%	3.3	2.1
		3	1	1.2	0%	1.0	1.1
	Area 3 a	verage:		1.9		1.8	1.8
orth Central	Region a	verage:		2.1		1.3	1.7
			Spring 20	03	Fall 2003	3	CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
3A5 - Land	scape M	aintena	nce	,	,	1	SL Target: 3.99
	Area a	verage:					
	Region a						

*** Service Level Report By Region ***

Region: North Central

Jan 115			Spring 2	003	Fall 200	3	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
4A1 - Bridg	je Deck l	Repair				!	SL Target: 3.99
	1						
	Area 1 a	verage:			0.1329%	4.8	4.8
	2						
	Area 2 a	verage:			0%	1.0	1.0
	3						
	Area 3 a	verage:			0%	1.0	1.0
North Central I	Region a	verage:				2.3	2.3
			Spring 2	003	Fall 200	3	CY Avg.
Activity	Area	Sect	% Completed	SL	% Completed	SL	Service Level
4A2 - Struc	tural Bri	dge Rep	pair				SL Target: 3.75
	Area a	verage:					
North Central I	Region a	verage:			82.35%	2.8	2.8
			Spring 2	003	Fall 200	3	CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
4A3 - Bridg	je Cleani	ng					SL Target: 3.75
	1						
	Area 1 a	verage:			2.37	1.8	1.8
	2						
	Area 2 a	verage:			2.88	2.0	2.0
	3						
	Area 3 a	verage:			2.86	2.0	2.0
North Central I	Region a	verage:				1.9	1.9
			Spring 2	003	Fall 200	3	CY Avg.
Activity	Area	Sect	% Delayed	SL	% Delayed	SL	Service Level
4B1 - Mova	ble and	Floating	Bridge Operat	ions			SL Target: 2.75
	Area a	verage:					
North Central I	Region a	verage:					
			Spring 2	003	Fall 200	3	CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
4B2 - Kelle	r Ferry C	peratio	ns				SL Target: 2.75
	Area a	verage:					
North Central I	Region a	verage:					
						_	

*** Service Level Report By Region ***

Region: North Central

tegion. It			Spring 20	003	Fall 200)3	CY Avg.
Activity	Area	Sect	Closure/Year	SL	Closure/Year	SL	Service Level
4B3 - Urba	n Tunnel	System	ıs				SL Target: 2.99
	Area a	verage:					
orth Central I	Region a	verage:					
			Spring 20	003	Fall 200)3	CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
5B1 - Snov	v and Ice	Contro	l Operations				SL Target:
	1	1	1.2	1.3			1.3
		2	2	2.0			2.0
	Area 1 a	verage:	1	1.3			1.3
	2	1	1.7	1.7			1.
		2	1	1.0			1.0
	Area 2 a	verage:		1.4			1.4
	3	1	2.1	2.1			2.
		2	1.2	1.2			1.3
		3	3.1	3.1			3.
	Area 3 a	verage:		2.1			2.
orth Central I	Region a	verage:		1.5			1.9
			Spring 20	003	Fall 200)3	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A1 - Pave	ment Str	iping Ma	aintenance				SL Target: 2.99
	Area a	verage:					
orth Central I	Region a	verage:	2.41%	2.4	0.17%	1.2	1.8
			Spring 20	003	Fall 200)3	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A2 - Raise	ed/Depre	ssed Pa	vement Marker	Maintenar	nce	1	SL Target: 3.75
	1	1	0.37%	1.1	0.36%	1.1	1.1
		2	13.95%	3.4	6.26%	2.3	2.8
	Area 1 a	verage:		2.2		1.7	1.9
	2	1	0%	1.0	0%	1.0	1.0
	1	2	1.15%	1.2	0%	1.0	1.1
	Area 2 a	verage:		1.1		1.0	1.1
	3	1	0%	1.0	0%	1.0	1.0
	L	2	0%	1.0	0%	1.0	1.0
		3	0%	1.0			1.0
		-					4.4
	Area 3 a	verage:		1.0		1.0	1.0

*** Service Level Report By Region ***

Region: North Central

Activity	Aron	Soot	Spring 20		Fall 200		CY Avg. Service Level
Activity	Area	Sect	% Def.	SL	% Def.	SL	
6A3 - Pave							SL Target: 4.25
	1	1	6.45%	2.6	33.33%	5.3	3.9
		2	14.29%	3.4	0%	1.0	2.2
	Area 1 a	verage:		3.0		3.2	3.1
	2	1	0%	1.0	0%	1.0	1.0
		2	0%	1.0	7.14%	2.6	1.8
	Area 2 a	verage:		1.0		1.8	1.4
	3	1	18.12%	3.8	4.55%	2.3	3.1
		2	34.44%	5.4	0%	1.0	3.2
		3	33.33%	5.3			5.3
	Area 3 a	verage:		4.9		1.7	3.3
rth Central	Region a	verage:		3.0		2.2	2.6
			Spring 20	003	Fall 200	3	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A4 - Regu	latory Si	ign Maint	enance				SL Target: 3.75
	Area a	verage:					
rth Central	Region a	verage:			3.51%	3.5	3.5
			Spring 20	003	Fall 200	3	CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A5 - Guid	e Sian M	aintenan			,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		SL Target: 2.99
							oz rargon zioc
	Area a	verage:					
rth Central					3.53%	2.5	2.5
			Spring 20	202	Fall 200		CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A6 - Guid	enest Ma	intonan		3L	∕₀ Dei.	SL	
OAO - Guiu							SL Target: 4.25
	1 1	1 1	1 23%	2 1	1 85%	22	
	1	1 2	1.23%	2.1	1.85%	2.2	
		2	1.23% 14.81%	4.5	1.85% 2.4%	2.4	3.4
	Area 1 a	2 verage:	14.81%	4.5 3.3	2.4%	2.4 2.3	3.4 2.8
		2 verage:	7.02%	4.5 3.3 3.4	1.14%	2.4 2.3 2.0	3.4 2.8 2.7
	Area 1 a	2 everage:	14.81%	4.5 3.3 3.4 5.4	2.4%	2.4 2.3 2.0 5.6	3.4 2.8 2.7 5.5
	Area 1 a 2 Area 2 a	2 verage: 1 2 verage:	7.02% 23.62%	4.5 3.3 3.4 5.4 4.4	2.4% 1.14% 25.52%	2.4 2.3 2.0 5.6 3.8	3.4 2.8 2.7 5.5 4.1
	Area 1 a	2 verage: 1 2 verage: 1 1	7.02% 23.62% 1.65%	4.5 3.3 3.4 5.4 4.4 2.2	2.4% 1.14% 25.52% 3.91%	2.4 2.3 2.0 5.6 3.8 2.7	3.4 2.8 2.7 5.5 4.1 2.4
	Area 1 a 2 Area 2 a	2 verage: 1 2 verage: 1 2 verage:	7.02% 23.62% 1.65% 0.69%	4.5 3.3 3.4 5.4 4.4 2.2 1.7	2.4% 1.14% 25.52% 3.91% 1.15%	2.4 2.3 2.0 5.6 3.8 2.7 2.0	3.4 2.8 2.7 5.5 4.1 2.4 1.9
	Area 1 a 2 Area 2 a	2 verage: 1 2 verage: 1 2 3	7.02% 23.62% 1.65%	4.5 3.3 3.4 5.4 4.4 2.2 1.7 3.3	2.4% 1.14% 25.52% 3.91%	2.4 2.3 2.0 5.6 3.8 2.7 2.0 2.2	3.4 2.8 2.7 5.5 4.1 2.4 1.9 2.8
	Area 1 a 2 Area 2 a	2 verage: 1 2 verage: 1 2 3	7.02% 23.62% 1.65% 0.69%	4.5 3.3 3.4 5.4 4.4 2.2 1.7	2.4% 1.14% 25.52% 3.91% 1.15%	2.4 2.3 2.0 5.6 3.8 2.7 2.0	3.4 2.8 2.7 5.5

*** Service Level Report By Region ***

Region: North Central

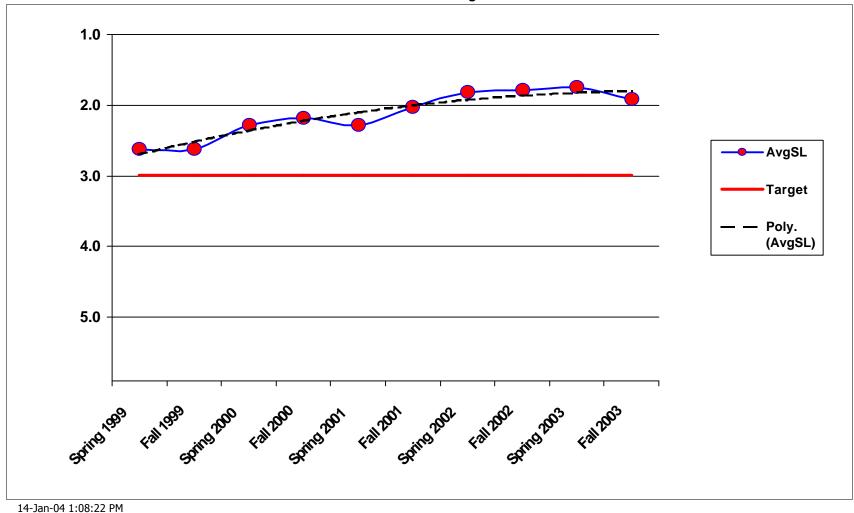
Activity A			Spring 20	003	Fall 2003		CY Avg.
	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A7 - Guard	drail Mai	intenanc	е	·	·	·	SL Target: 2.25
	1	1	0%	1.0	0.17%	1.2	1.
		2	5.53%	4.1	1.34%	2.2	3.
	Area 1 a	verage:		2.6		1.7	2.
	2	1	0%	1.0	0%	1.0	1.0
		2	0%	1.0	0.44%	1.4	1.3
	Area 2 a	verage:		1.0		1.2	1.
	3	1	0.11%	1.1	0.14%	1.1	1.
		2	0.89%	1.9	2.01%	2.5	2.5
		3	0.98%	2.0	0.02%	1.0	1.9
Area 3 average:				1.7		1.6	1.0
orth Central F	Region a	verage:		1.7		1.5	1.0
			Spring 2003		Fall 2003		CY Avg.
Activity	Area	Sect	Rep./Sig./Yr	SL	Rep./Sig./Yr	SL	Service Level
6B1 - Traffi	c Signal	System	s		, ,		SL Target: 3.75
	Area a	verage:					
orth Central F	Region a	verage:			1.1	3.1	3.
	Area	Sect	Spring 2003		Fall 2003		CY Avg.
Activity			% Mlfnctn	SL	% Mlfnctn	SL	Service Level
6B2 - High	way Ligh	nting Sys	stems				SL Target: 2.75
							3.7
	Area a	verage:					
orth Central F	Region a	verage:	4.62%	1.9	3.45%	1.7	1.8
Till Ochtral Region average.		Spring 2003		Fall 2003		CY Avg.	
Activity	Area	Sect	Rep./ITS/Yr	SL	Rep./ITS/Yr	SL	Service Level
6B3 - Intelli	igent Tra	affic Syst	•	OL	Кер.// С/ //	JL	SL Target: 3.75
020 11110111							OL Target. 3.73
	Area a	verage:					
orth Central F					2.07	4.1	4.
ortii Centrai i	Tegion a	iverage.	0	200			
Activity	Area	Sect	Spring 20		Fall 200		CY Avg. Service Level
		3000	% Overtime	SL	% Overtime	SL	
6B4 - Perm	iitS						SL Target: 2.75
	Area a	Warage.				1	
orth Central F		verage:			4%	2.7	2.7

*** Service Level Report By Region ***

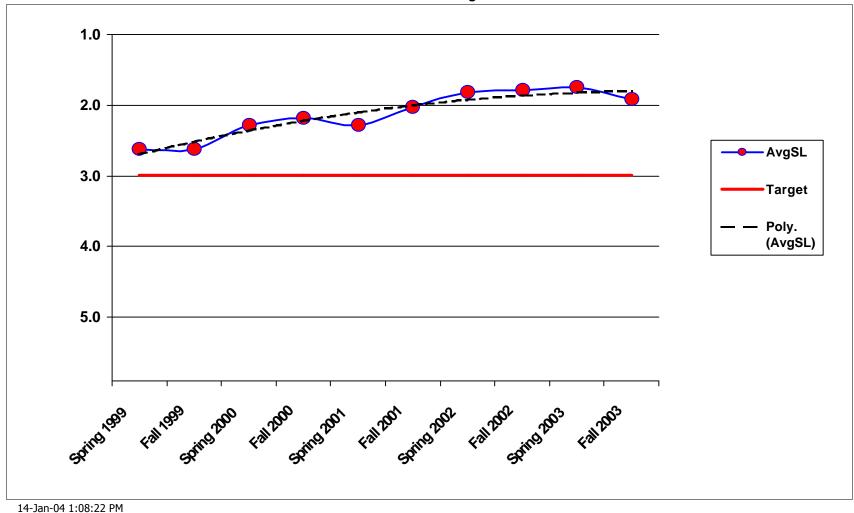
Region: North Central

Activity	Area	Sect	Spring 2003		Fall 2003		CY Avg.			
			Score	SL	Score	SL	Service Level			
7B1 - Rest Area Operations SL Target: 2.75										
Area average:										
North Central Region average:					7	2.5	2.5			

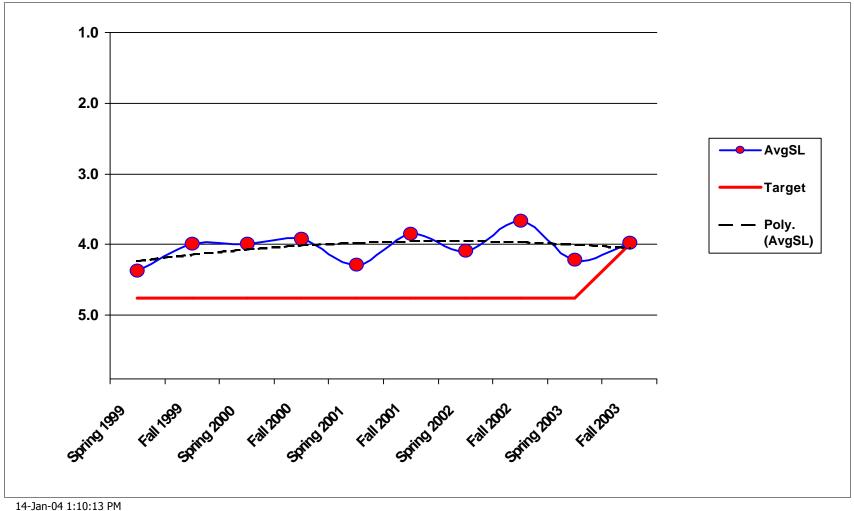
1A1 - Pavement Patching and Repair **North Central Region**



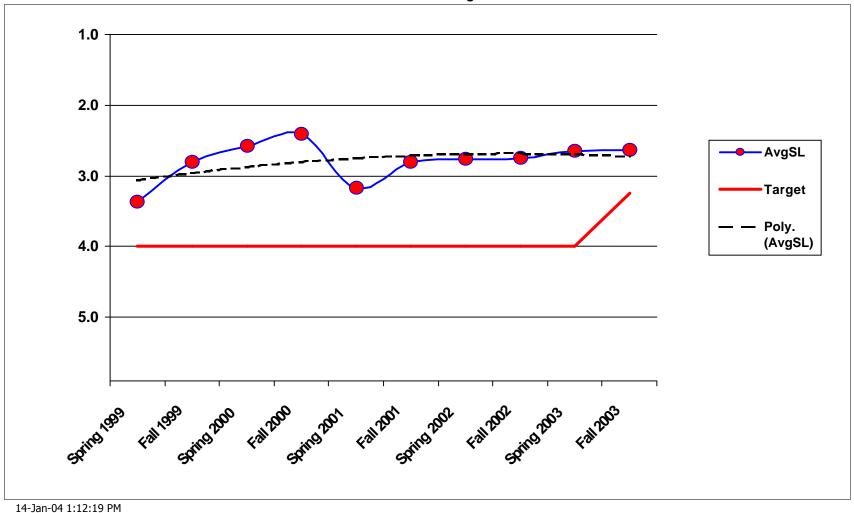
1A1 - Pavement Patching and Repair **North Central Region**



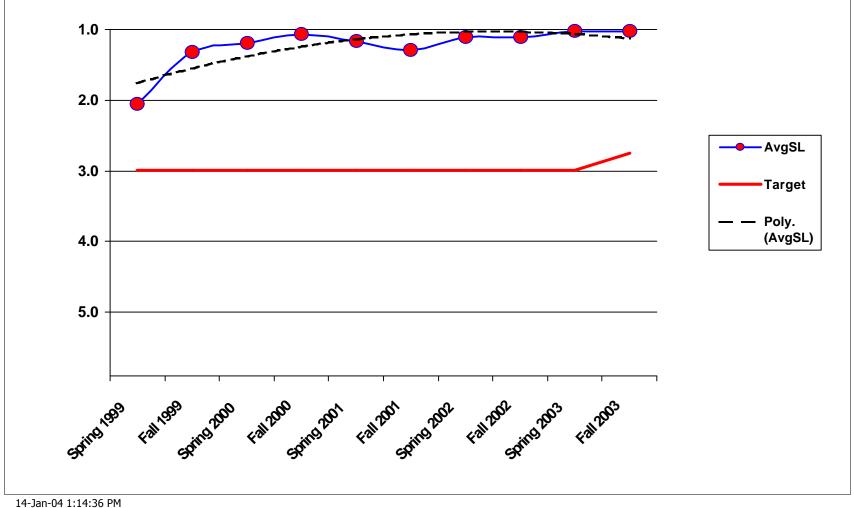
1A2 - Crack Sealing **North Central Region**



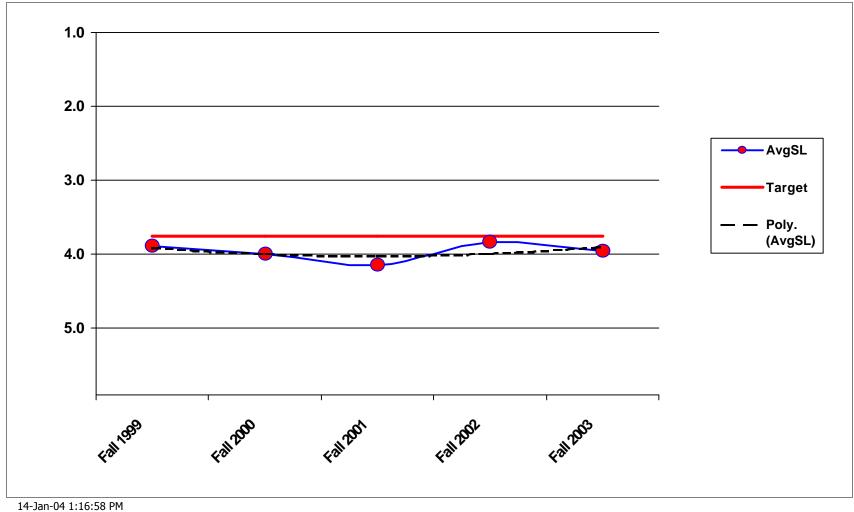
1A3 - Shoulder Maintenance **North Central Region**



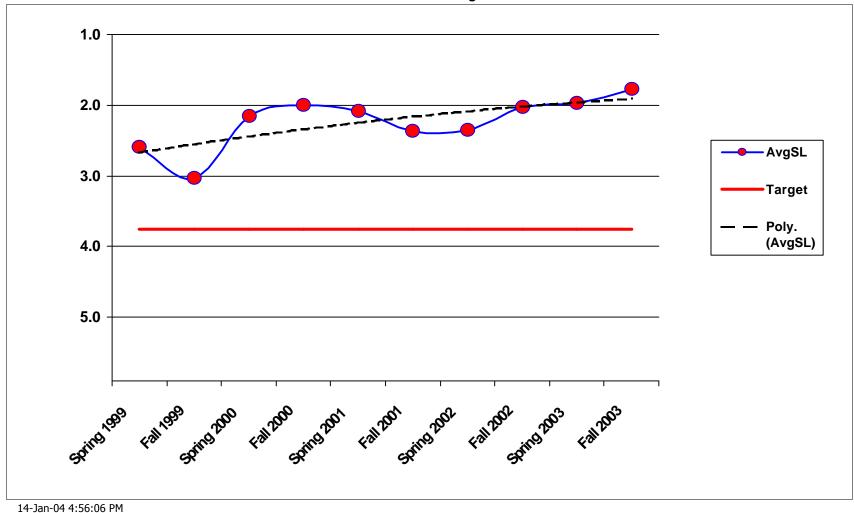
1A4 - Sweeping and Cleaning **North Central Region**



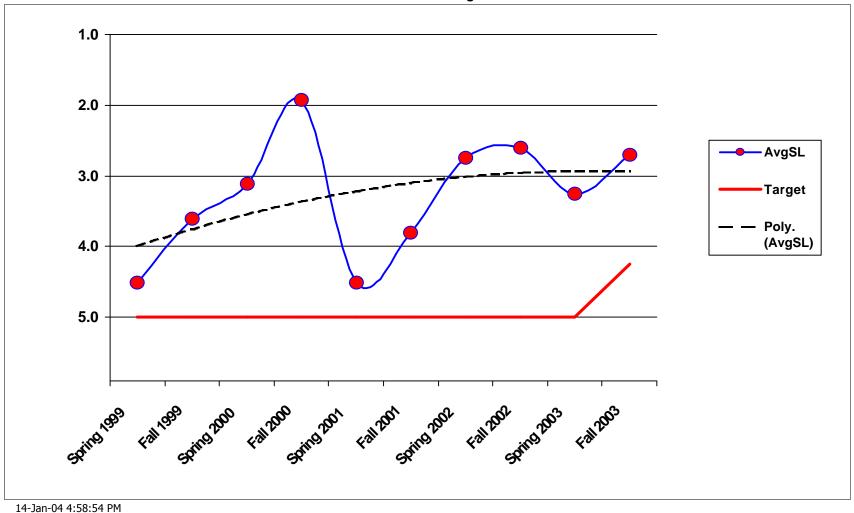
1B1 - Safety Patrol **North Central Region**



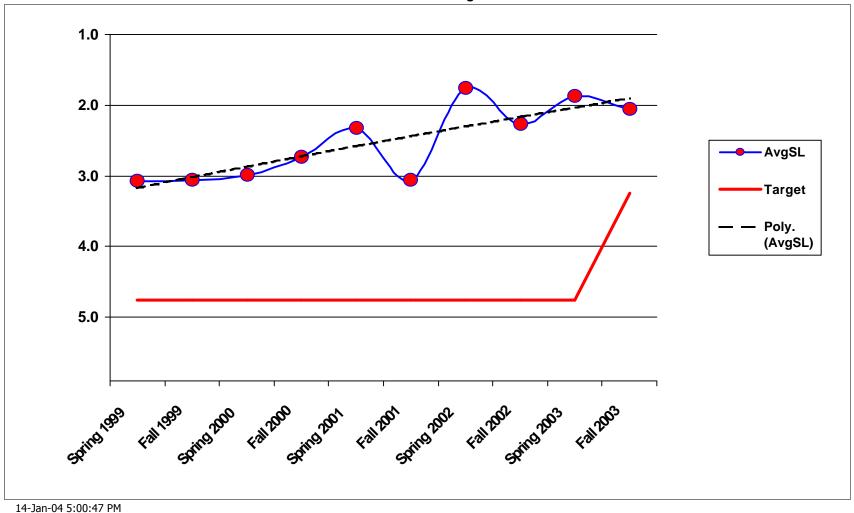
2A1 - Maintain Ditches **North Central Region**



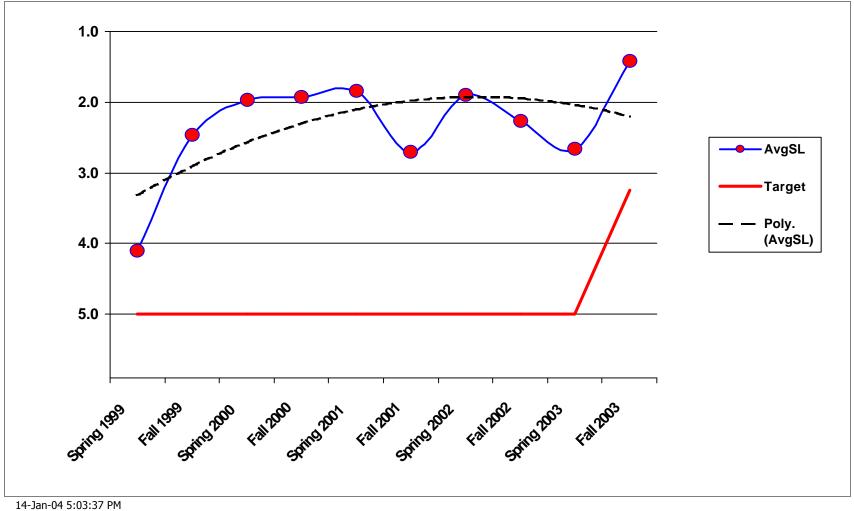
2A2 - Maintain Culverts **North Central Region**



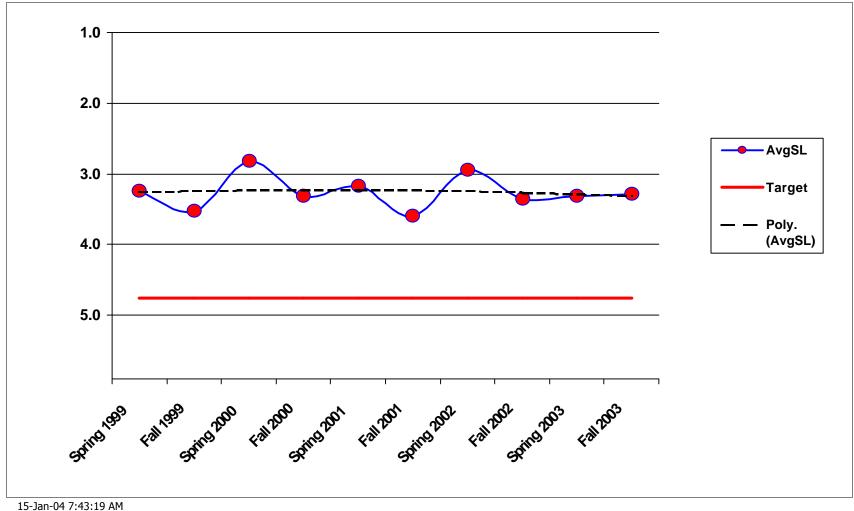
2A3 - Maintain Catch Basins and Inlets **North Central Region**



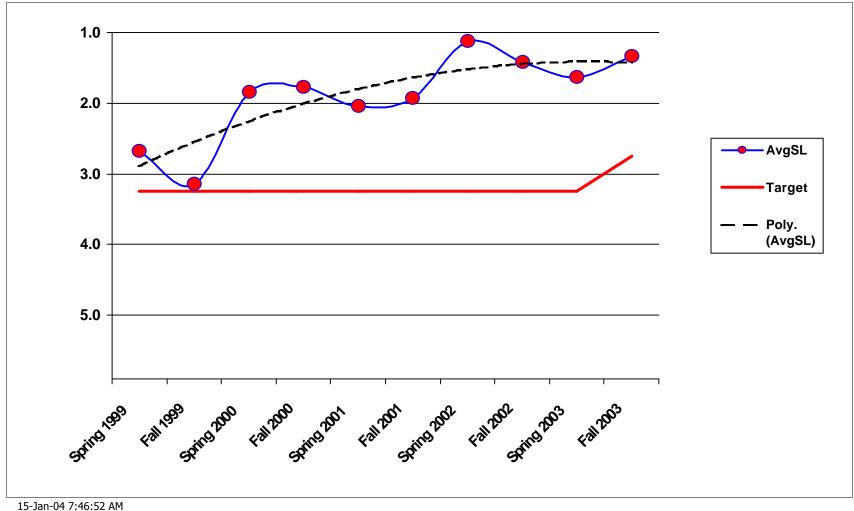
2A5 - Slope Repair **North Central Region**



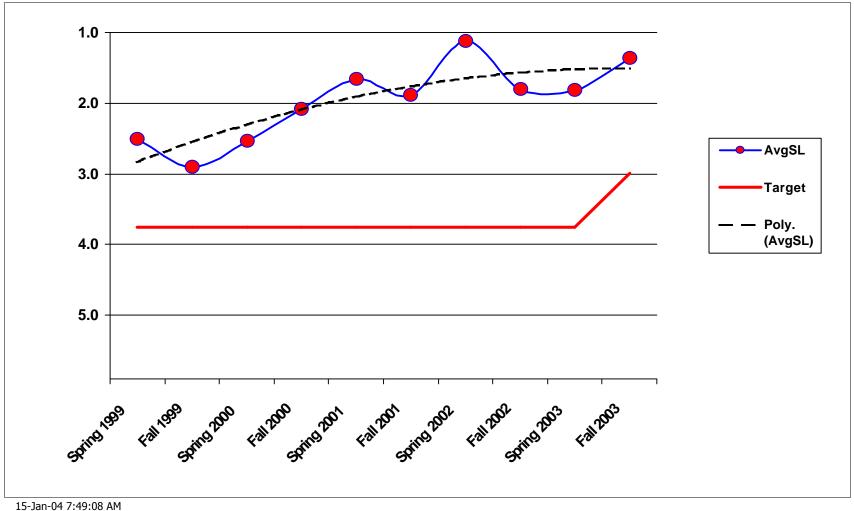
3A1 - Litter Pickup **North Central Region**



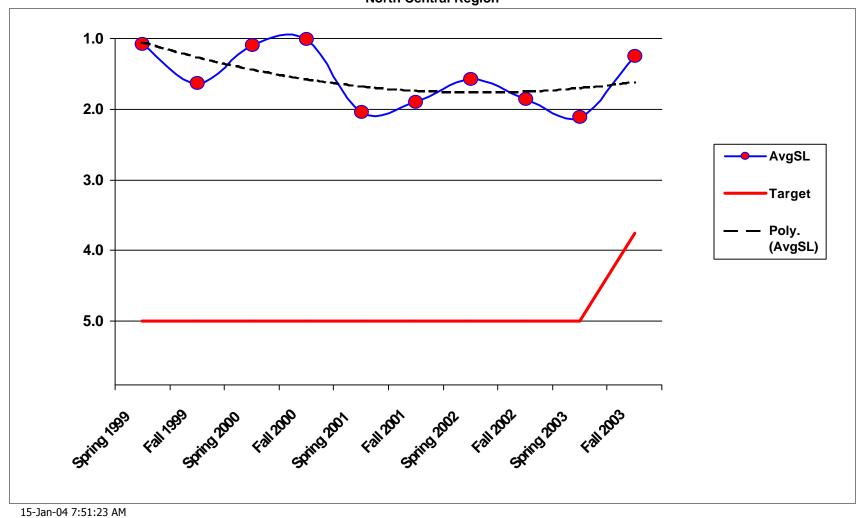
3A2 - Noxious Weed Control North Central Region



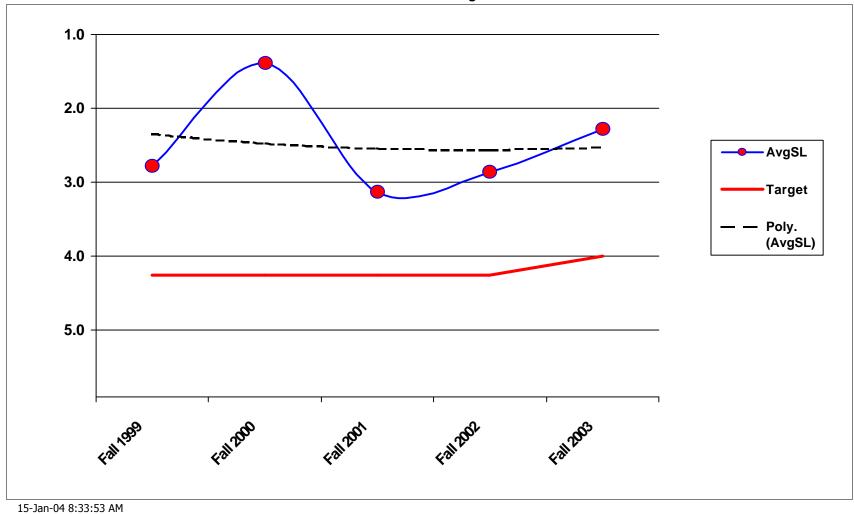
3A3 - Nuisance Vegetation Control **North Central Region**



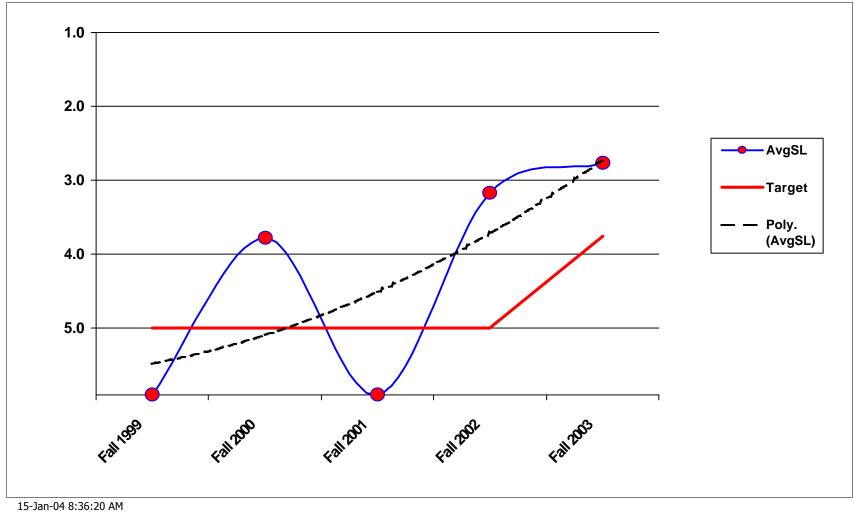
3A4 - Control of Vegetation Obstructions
North Central Region



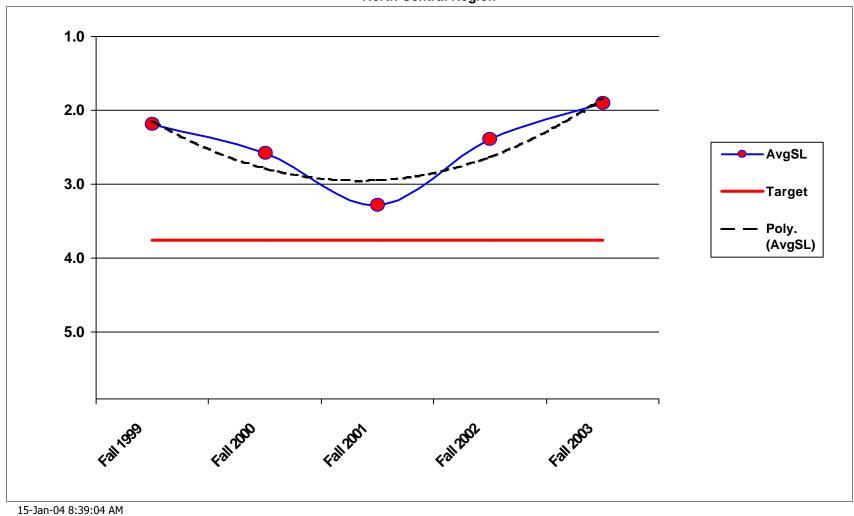
4A1 - Bridge Deck Repair **North Central Region**



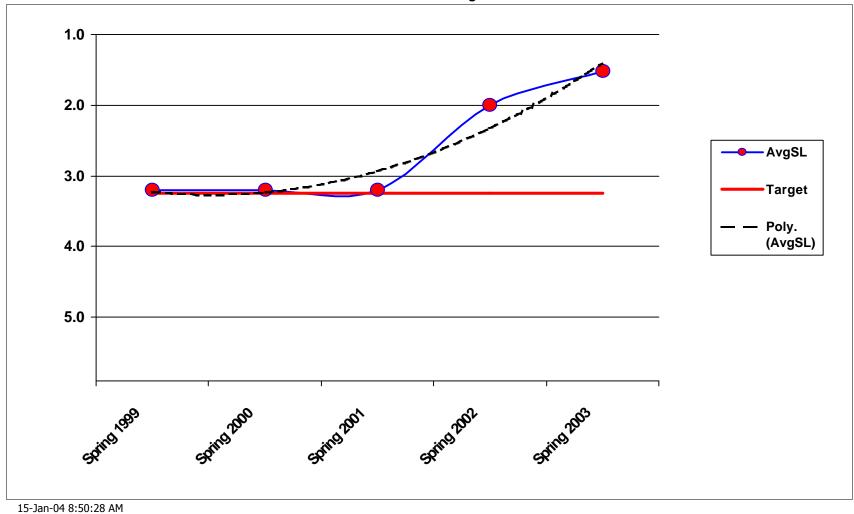
4A2 - Structural Bridge Repair **North Central Region**



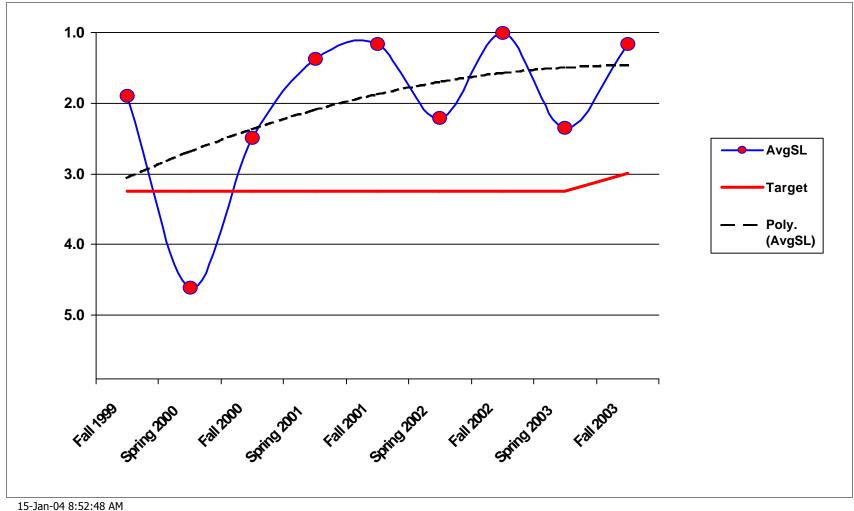
4A3 - Bridge Cleaning **North Central Region**



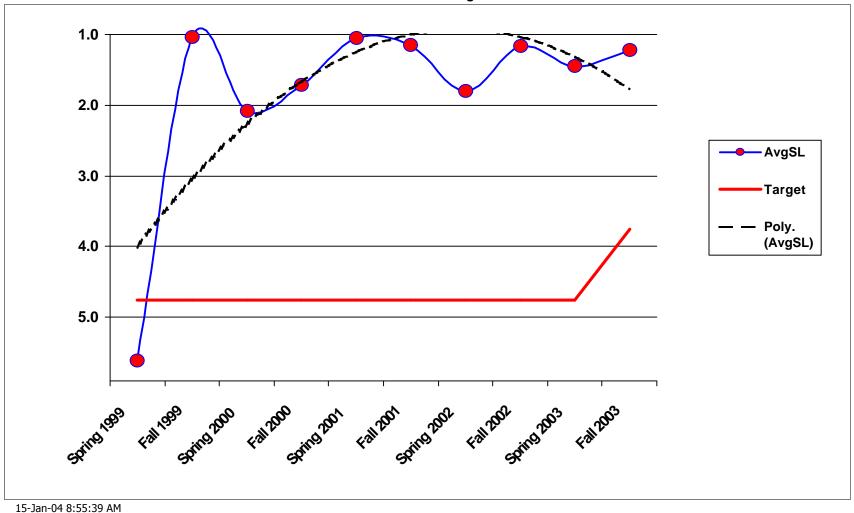
5B1 - Snow and Ice Control Operations North Central Region



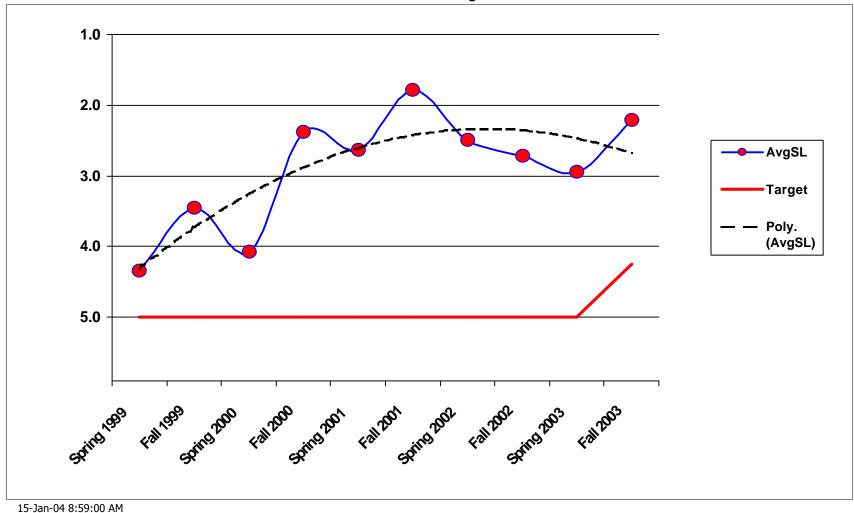
6A1 - Pavement Striping Maintenance **North Central Region**



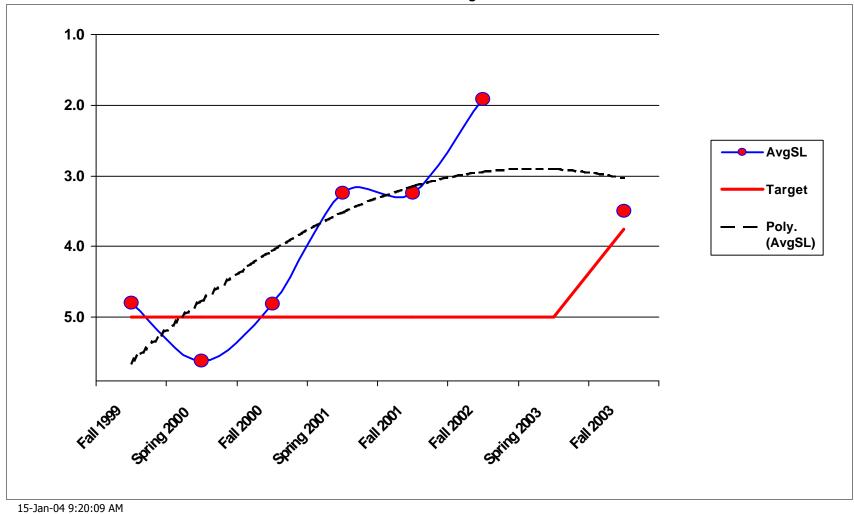
6A2 - Raised/Depressed Pavement Marker Maintenance **North Central Region**



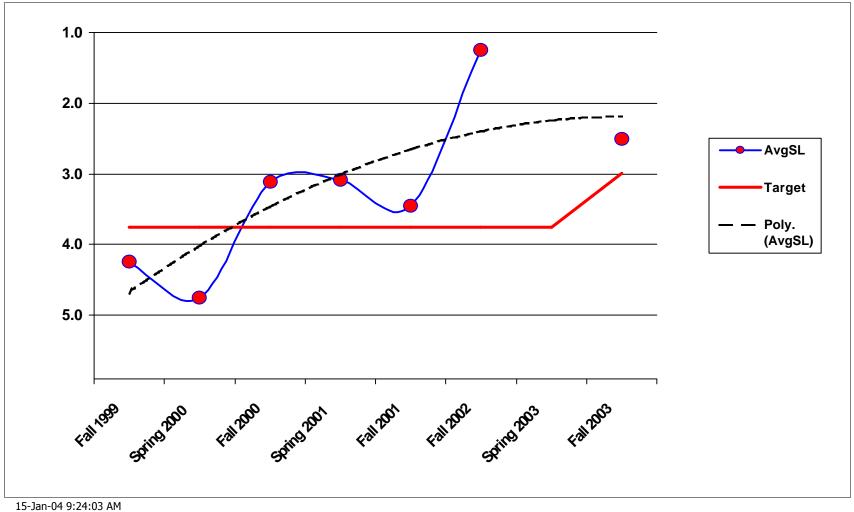
6A3 - Pavement Marking Maintenance **North Central Region**



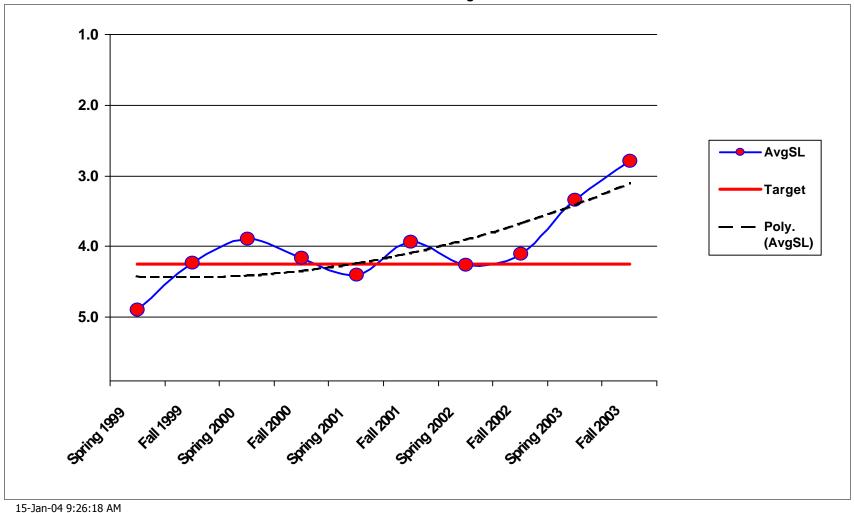
6A4 - Regulatory Sign Maintenance **North Central Region**



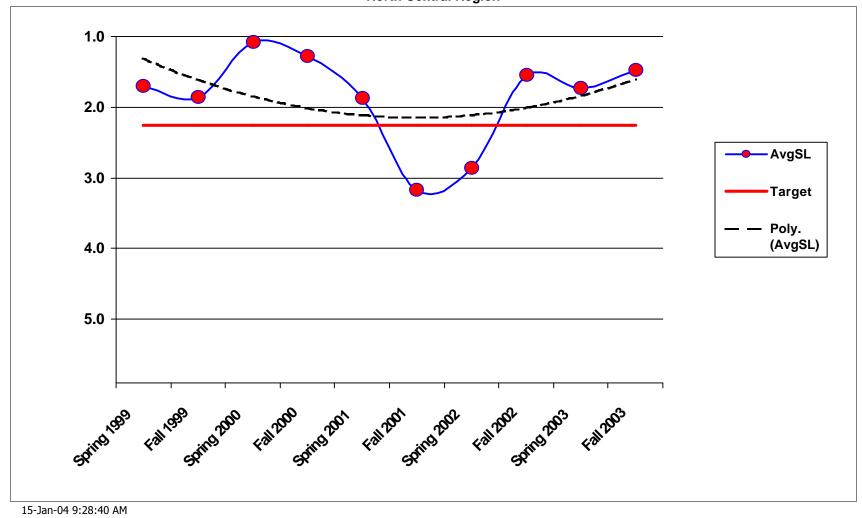
6A5 - Guide Sign Maintenance **North Central Region**



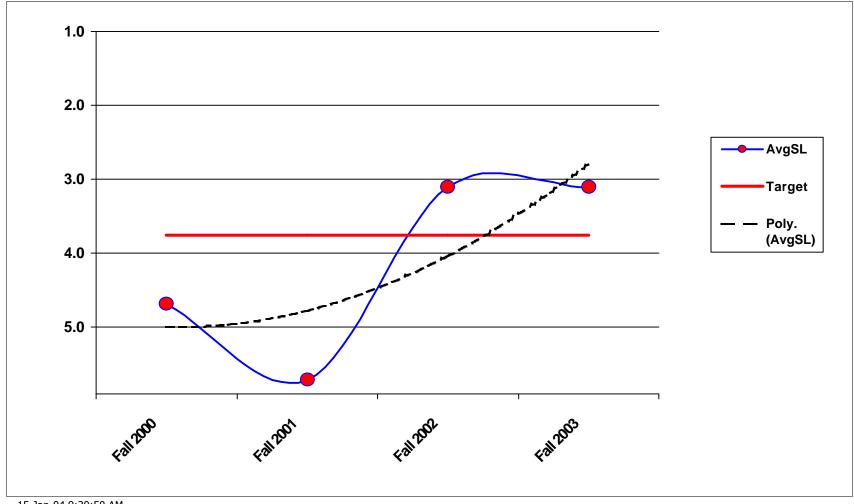
6A6 - Guidepost Maintenance North Central Region



6A7 - Guardrail Maintenance North Central Region

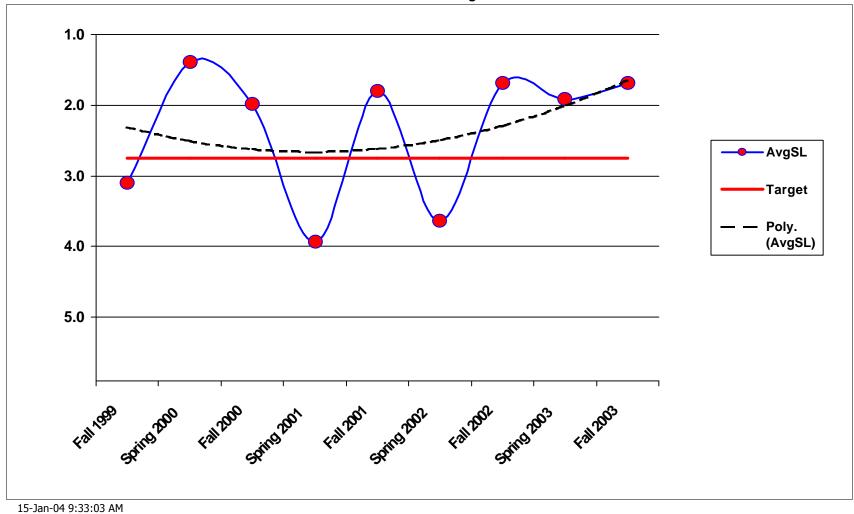


6B1 - Traffic Signal Systems North Central Region

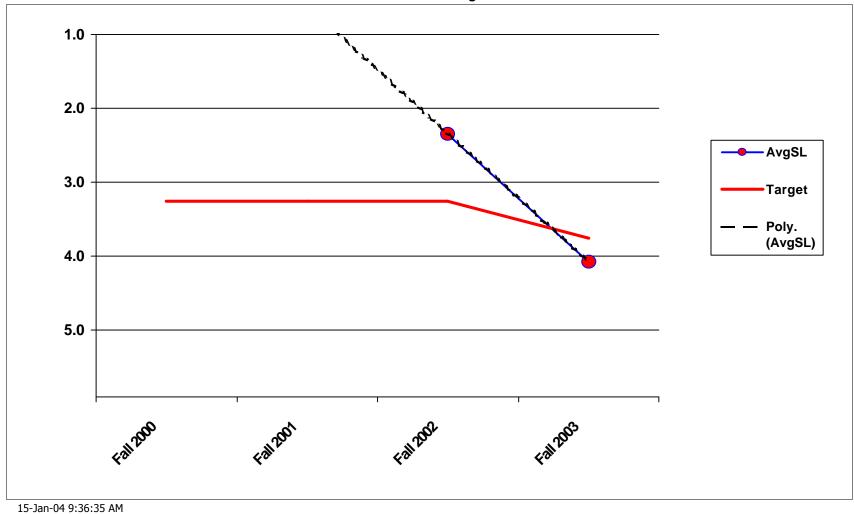


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6B2 - Highway Lighting Systems **North Central Region**



6B3 - Intelligent Traffic Systems North Central Region



7B1 - Rest Area Operations North Central Region

